

Changes you can expect:

Around the Office

1. Medical grade HEPA air filtration units have been placed in all treatment rooms and common areas. These units are individually equipped to filter the air multiple times per hour.
2. In addition, we have installed an ActiveTek Air Scrubber in our HVAC system to add another level of disinfection to the office space. The Air Scrubber uses a high intensity UVC light which makes use of the same oxidation and ionization processes as sunlight. These processes destroy up to 99% of surface and airborne contaminants, including microbes.
3. We have also begun using the Safe Sedate® disposable mask system so that we can safely continue Nitrous services for those patients that require an additional level of comfort.
4. We have high-volume suction equipment to minimize aerosols created during your appointment.
5. We will disinfect commonly touched surfaces such as doorknobs and countertops, iPads, etc. at high frequency.
6. We have removed all magazines, toys, pamphlets, business cards and communal refreshments. Bottled water and prizes will still be available upon request.

For Our Patients

1. We will screen patients with a brief set of questions over the phone when confirming their appointment.
2. Patients will use a pre-treatment rinse prior to any aerosol-generating procedure. This has been shown to be effective at killing bacteria and viruses for a short time, so even if a patient does happen to be a silent carrier of the virus, this will significantly decrease the virus in their mouth and the environment.

For Our Team Members

1. Our clinical team will wear additional personal protective equipment to keep them safe and have all been trained on the latest practices for minimizing transmission of the virus.

Scheduling

- We are still working hard to schedule new appointments and complete treatment plans, but our doctors' and hygienists' schedules are quite full, so please be patient with us. If you would like to be seen sooner than your scheduled appointment, please ask about our short call list at check out or call us at 315-682-8400. As appointments open, we can call to get you in sooner!

Stay healthy and keep smiling! The future is looking BRIGHT!

Dr. Jake and Dr. Steve