

Changes you can expect:

Around the Office

1. Medical grade HEPA air filtration units have been placed in all treatment rooms and common areas. These units are individually equipped to filter the air multiple times per hour.
2. In addition, we have installed an ActiveTek Air Scrubber in our HVAC system to add another level of disinfection to the office space. The Air Scrubber uses a high intensity UVC light which makes use of the same oxidation and ionization processes as sunlight. These processes destroy up to 99% of surface and airborne contaminants, including microbes.
3. We have also begun using the Safe Sedate® disposable mask system so that we can safely continue Nitrous services for those patients that require an additional level of comfort.
4. We have high-volume suction equipment to minimize aerosols created during your appointment.
5. We will disinfect commonly touched surfaces such as doorknobs and countertops, iPads, etc. at high frequency.
6. We have removed all magazines, toys, pamphlets, business cards and communal refreshments. Bottled water and prizes will still be available upon request.

For Our Patients

1. We will screen patients with a series of questions over the phone, and again when they come for their appointment. We will take temperatures with a touchless infrared thermometer upon arrival.
2. Patients will be asked to wear a mask or cloth face covering to their appointment, and we will have them wash their hands or use hand sanitizer upon arrival.
3. Patients will use a pre-treatment rinse prior to any aerosol-generating procedure. This has been shown to be effective at killing bacteria and viruses for a short time, so even if a patient does happen to be a silent carrier of the virus, this will significantly decrease the virus in their mouth and the environment.
4. We will also be limiting the use of the aerosol producing ultrasonic scalers you may have experienced during previous hygiene visits. Also, additional time will be given for hygiene appointments to ensure any further disinfectant practices can be accomplished.

For Our Team Members

1. All team members will be screened daily with temperatures taken and will be asked to stay home if they are not feeling well.

2. Our team will wear additional personal protective equipment to keep them safe and have all been trained on the latest practices for minimizing transmission of the virus.

Scheduling

- We are still working hard to schedule new appointments and complete treatment plans, but our doctors' and hygienists' schedules are quite full, so please be patient with us. If you would like to be seen sooner than your scheduled appointment, please ask about our short call list at check out or call us at 315-682-8400. As appointments open, we can call to get you in sooner!

Stay healthy and keep smiling! The future is looking BRIGHT!

Dr. Jake and Dr. Steve